



HIGHER GROUND ACADEMY

FAMILY TRANSPORTATION GUIDE

2026–2027 School Year | Elementary · Junior High · Secondary



TRANSPORTATION OFFICE

651-324-6954

EMAIL US ANYTIME

transportation@hgacademy.org

ROUTES & UPDATES

hgacademy.org

READY TO RIDE — SIX THINGS TO CHECK EACH MORNING

JMC is the current assignment source — updated nightly.

1



SCHOOL ID

Clear and legible

2



BUS / VAN

Know the number

3



PICKUP

Arrive 5–10 min early

4



DROP-OFF

Know the procedure

5



CONTACT

Current parent cell

6



SAFETY

Follow driver instructions



Who Drives Your Student

Higher Ground Academy partners with five vetted providers serving both campuses — 1381 Marshall Avenue (Elementary & Junior High) and 1471 Brewster Street (Secondary). Your student's assigned provider, vehicle number, and stop are listed in the JMC Parent Portal.

BUS SERVICE

- Midwest Bus Company
- Dayib Bus Company

VAN SERVICE

- Dire Dawa Van Company
- SAA Transit Van Company
- Network Express Transport Van Company



JMC Parent Portal

Sign in with your existing JMC account to see your student's route, vehicle number, stop location, and pickup and drop-off times. Assignments refresh nightly, so check again the week before school starts.



EZ-Arrival App

Free on iOS and Android. Track your bus or van live, see the estimated arrival at your stop, and get push alerts when a route runs late. Setup instructions are sent to every family before the first day.



Dates to Watch

Late August: routes and stops posted in JMC.

Open House: meet the drivers, confirm your stop, and get hands-on help with the app.

Anytime: route changes are emailed within 24–48 hours.



Riding Safely

- Stay seated whenever the vehicle is moving.
- Keep hands, arms, and belongings inside.
- Follow the driver's instructions the first time.
- Board and exit calmly, one at a time.
- Never distract the driver while driving.
- Water bottles only — no food or open drinks.



Absences & Schedule Changes

Call the school office if your student will be absent, picked up early, or going home a different way. **A note to the office does not automatically reach transportation** — call 651-324-6954 as well for anything that affects the bus or van.

Accommodations: if your student needs medical, mobility, or behavioral support on the route, contact the transportation office so we can plan ahead with the provider.



Late pickup, missed stop, safety worry, or behavior on board? Call **651-324-6954** for anything urgent or same-day; email **transportation@hgacademy.org** otherwise. Include your student's name, vehicle number, date, and what happened — we will follow up.

Rooted In Community. Shaping Tomorrow.™